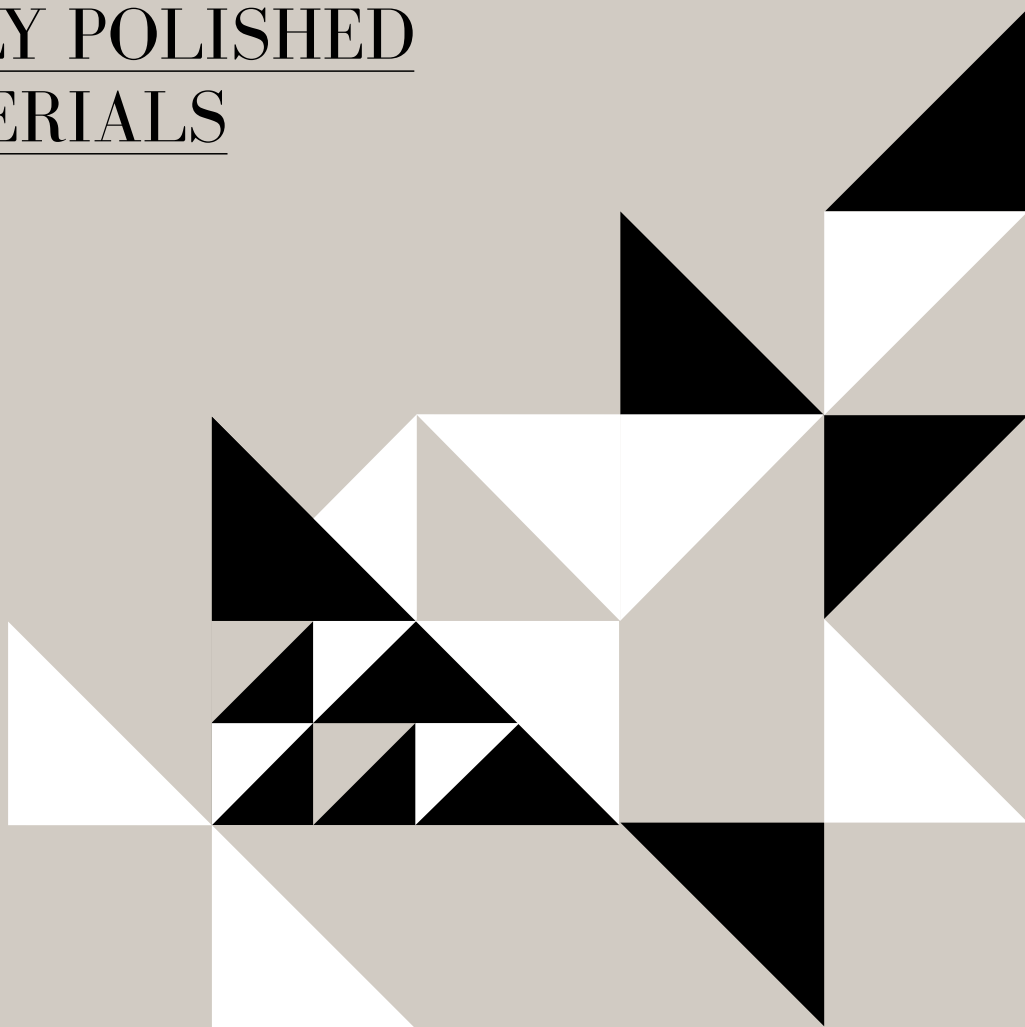
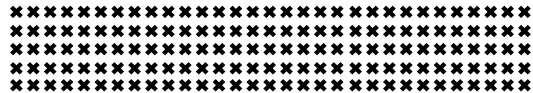


CERAMICHE **PIEMME**

FLOOR AND MORE

INSTALLATION
AND MAINTENANCE
INSTRUCTIONS
FULLY POLISHED
MATERIALS





FOR THE INSTALLATION, CLEANING AND MAINTENANCE OF THE CERAMICHE PIEMME COLLECTIONS, IN THEIR FULLY-POLISHED VERSION SUCH AS, BITS&PIECES, ELEGANCE, FLEUR DE BOIS, GEOSTONE, MARMI REALI, MORE, NEWSTONE, PURESTONE, UNIQUESTONE, ALL MATERIALS HIGHLY PRIZED FOR THEIR CHARACTERISTICS OF ELEGANCE AND BRIGHTNESS, SOME BASIC INSTRUCTIONS MUST BE FOLLOWED. THIS BOOKLET WILL TELL YOU ALL YOU NEED TO KNOW ABOUT CERAMICHE PIEMME FULLY POLISHED MATERIALS.

1. THE PROJECT: GETTING OFF TO A GOOD START

IT IS IMPORTANT TO UNDERSTAND WHERE FULLY POLISHED MATERIALS ARE BEST USED - RESIDENTIAL ENVIRONMENTS, LUXURY ROOMS, BATHROOMS OR ELEGANT COMMERCIAL SPACES. IN AREAS SUBJECT TO INTENSE TRANSIT SUCH AS MAIN ENTRANCES, HALLS, ETC. CARPETS AND MATS WILL HAVE TO BE USED FOR EASIER SHOE SOLE CLEANING.

2) INSTALLATION: ONLY FOR REAL EXPERT PROFESSIONALS

THE INSTALLER HAS THE LAST SAY. HE IS THE WORKS MANAGER AND MUST ALWAYS BE CHOSEN WITH THE UTMOST CARE. YOU SHOULD INFORM HIM OF SOME BASIC RULES TO BE FOLLOWED:

1. MODERN PLAIN CEMENT BASE JOINTS ARE HIGHLY RECOMMENDED.
2. THE USE OF EPOXY BASED GROUTS IS NOT RECOMMENDED.

BEFORE USE, THE INSTALLER MUST CHECK THE COMPATIBILITY OF THE JOINT FILLERS WITH POLISHED PIEMME CERAMIC PRODUCT. ONCE INSTALLATION HAS BEEN COMPLETED IT IS IMPORTANT TO REMOVE ANY EXCESS QUANTITIES OF JOINT FILLERS WHEN THEY ARE STILL FRESH. THE INSTRUCTIONS OF THE MANUFACTURERS OF THE GROUTS FOR POLISHED AND LAPPED MATERIALS MUST BE SCRUPULOUSLY FOLLOWED, RESPECTING THE INSTALLATION TIMES AND ESPECIALLY CLEANING.



3) FIRST CLEANING: WASHING AFTER INSTALLATION BY THE INSTALLER

WASHING AFTER INSTALLATION IS ANOTHER IMPORTANT STEP. IT IS NORMALLY DONE ONLY ONCE, BY THE INSTALLER BEFORE DELIVERY OF THE FINISHED WORK AND BEFORE THE FLOOR IS USED. THIS FIRST CLEANING OPERATION REMOVES THE INSTALLATION RESIDUES AND NORMAL SITE DIRT. CAREFUL AND THOROUGH WASHING IS REQUIRED WITH PLENTY OF CLEAN WATER; THE USE OF DIRTY WATER WOULD SPOIL THE FINISHED JOB. ONCE THE CEMENT GROUT CURING TIME HAS ELAPSED, THE NEXT STEP IS TO CLEAN WITH A CLEANING AGENT SUCH AS PS87, MAGICGRES (KITER), BONADECON (BONASYSTEM) OR EQUIVALENT, STRICTLY FOLLOWING THE INSTRUCTIONS FOR USE AND DILUTION INDICATED ON THE MANUFACTURER'S PACKAGING. USE THE DILUTED DETERGENT ACCORDING TO THE MANUFACTURER'S INSTRUCTIONS IF POSSIBLE IN HOT WATER. BEFORE WASHING, VACUUM/BRUSH THE FLOOR WELL AND THEN PROCEED TO WASH BY DISTRIBUTING THE DILUTED SOLUTION EVENLY USING A NORMAL FLOOR MOP (MOCIO), OR, IN THE CASE OF LARGE SURFACES, A SINGLE BRUSH WITH GREEN PADS (SOFT). LEAVE ON FOR A FEW MINUTES. RINSE CAREFULLY AND THOROUGHLY WITH PLENTY OF HOT CLEAN WATER. REPEAT THE OPERATION AS OFTEN AS NECESSARY TO ELIMINATE ANY HALOS OR RESIDUES. ONCE THE INSTALLATION AND WASHING HAVE BEEN COMPLETED, IF ANY IMPERFECTIONS ARE FOUND, BEFORE TAKING ANY ACTION, IT IS ADVISABLE TO CONTACT YOUR DEALER AND/OR OUR TECHNICAL DEPARTMENT. ONCE INSTALLATION AND FIRST CLEANING OPERATIONS HAVE BEEN COMPLETED, UNTIL DELIVERY OF THE FLOOR TO THE END USER, ALWAYS KEEP IT WELL COVERED AND ADEQUATELY PROTECTED UNTIL THE END OF ALL WORKSITE OPERATIONS.



4. ROUTINE CLEANING: NO "BANG"

ROUTINE CLEANING OPERATIONS ARE DESIGNED TO REMOVE COMMON DIRT AND MAINTAIN THE NORMAL SHINE AND GLOSS CHARACTERISTICS OF THE FULLY POLISHED MATERIALS. THESE MUST ALWAYS BE PERFORMED WITH PLENTY OF LUKEWARM WATER AND NEUTRAL-BASE HOUSEHOLD DETERGENTS. IMPORTANT: ALTHOUGH SOME PRODUCTS ADVERTISE "NO-RINSING" IT IS ALWAYS BEST TO RINSE WELL. ALWAYS AVOID USING EXCESSIVELY ACIDIC OR BASIC PRODUCTS AND ABRASIVE SPONGES (NO "BANG" EFFECT PRODUCTS OR THE LIKE). THE USE OF POLISHING MACHINES AND POLISHING WAXES IS NOT RECOMMENDED. INSTEAD THE USE OF WATER AND/OR STEAM FLOOR CLEANING MACHINES (WITH SOFT WATER), ALWAYS AND ONLY IN COMBINATION WITH NEUTRAL DETERGENTS IS RECOMMENDED.

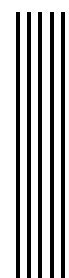


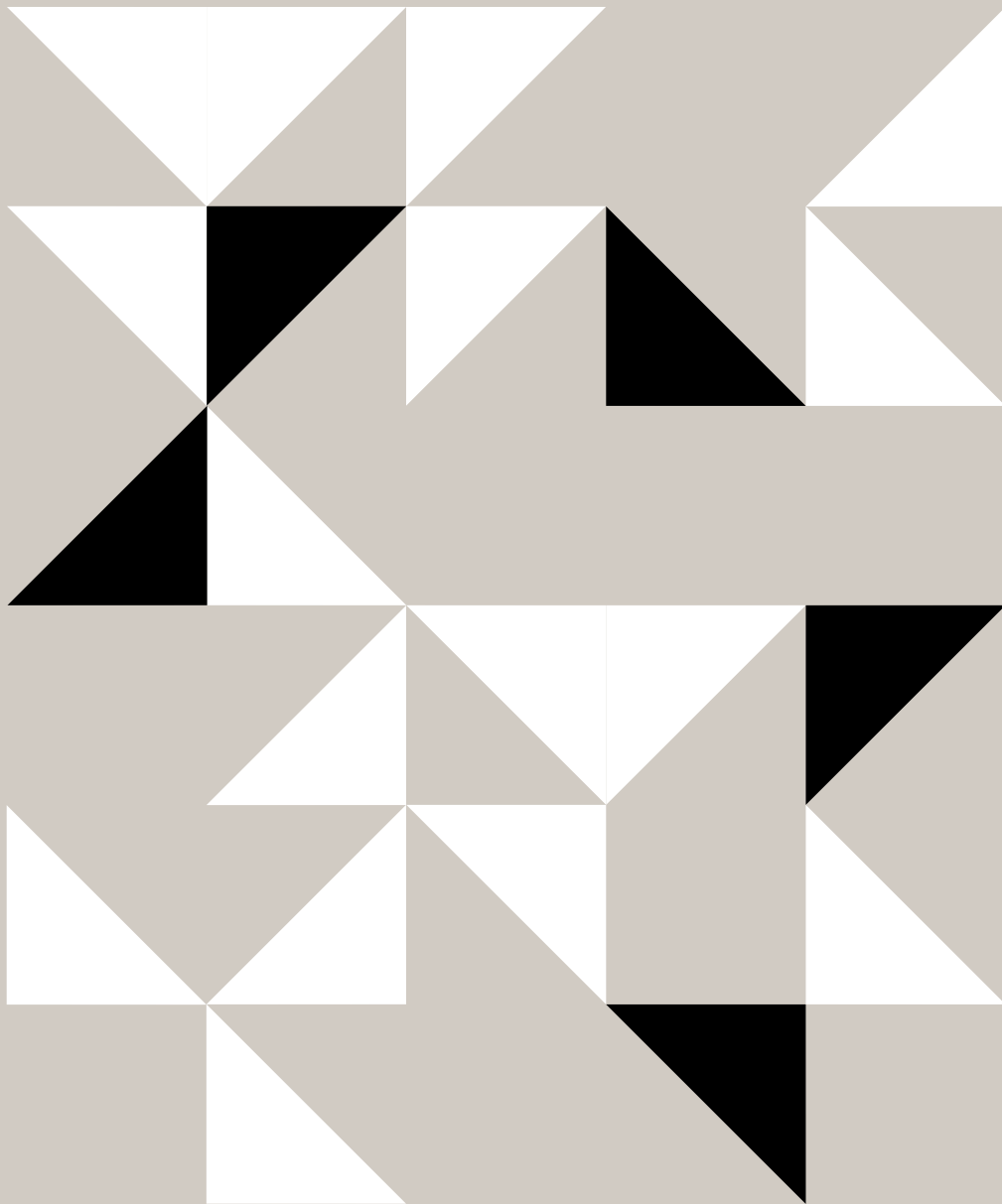
5. GOOD MAINTENANCE STANDARDS

POLISHED PRODUCT WITH DELICATE NATURE (MIRROR EFFECT). IF THE MATERIAL IS INSTALLED ON THE GROUND FLOOR WITH DIRECT ACCESS TO OUTDOOR AREAS (GARDEN, PATIO, BEACHES), IT IS ADVISABLE TO USE BARRIERS AGAINST DIRT (E.G., CARPETS, DOORMATS, ETC.).



NOTE: AS SPECIFIED BY THE UNI 11493.2013 STANDARD PARAGRAPH 5.2.2: "VISUAL INSPECTION OF THE TILING SHALL BE CARRIED OUT FROM A MINIMUM DISTANCE OF 1.5 M AT HUMAN HEIGHT. GRAZING LIGHTING IS NOT ALLOWED. SURFACE EFFECTS THAT CANNOT BE DETECTED UNDER THESE CONDITIONS SHOULD NOT BE CONSIDERED AS DEFECTS". CERAMICHE PIEMME DECLINES ALL LIABILITY IF THE ABOVE MENTIONED INSTALLATION, CLEANING AND MAINTENANCE RULES ARE NOT OBSERVED.





CERAMICHE **PIEMME**
FLOOR AND MORE

INDUSTRIE CERAMICHE PIEMME S.P.A.

VIA DEL CROCIALE, 42/44 - 41042 FIORANO (MO) - ITALY
TEL. +39 0536.849.111 - FAX +39 0536.849.402
WWW.CERAMICHEPIEMME.IT

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